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Cypress CPLD Products Frequently Asked Questions (FAQ)

Below are the most Frequently Asked Questions regarding Cypress's CPLD Family of Products:

1. What is the status of Cypress CPLD products?

All Cypress CPLD products are Obsolete and do not have a drop in replacement.

Cypress has entered into an agreement with Arrow Electronics by which Arrow Electronics has become the sole distributor for Cypress Ultra37K CPLD products. Please contact the below personnel for product availability or any other queries.

Louis Crispo
914-701-4734

lcrispo@arrow.com

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914-701-4733

kmcevoy@arrow.com

2. Where can I find the PCN that announces the status of CPLD products?

The PCNs can be found on the Cypress website at www.cypress.com/pcn

PCNs can be searched by entering Cypress Part numbers, the PCN# or any other keyword in the left hand search box. Please note that registration (password request) is required for first time users. Note that registration is a one-time event; once registered, users will be able to access PCNs regularly.

3. Do you have IDE software available for Cypress CPLDs?

The Warp was the only IDE offered by Cypress. Unfortunately, we have stopped distributing Warp because our license agreement with Aldec simulator, an integral part of Warp, has expired.

4. What is the programming software offered for CPLDs?

The programming software offered by Cypress is called ISR. The ISR software can be downloaded from our website: [ISR Software Download](#).

5. Does Cypress offer cable to program Cypress CPLD's?

All the cables offered by Cypress to program CPLD devices are Obsolete. Only CYUSBISRPC programming cable is available to program Ultra37K CPLD device family which is supported with [ISR4.0 software](#). For more information refer to the [CYUSBISRPC Programming Cable User's Guide](#). The programming cable can be ordered from a Cypress authorized distributor. The part number to place this order is [CYUSBISRPC](#).

6. Why are the Cypress CPLDs I have on hand not programming / working?

If the parts were purchased from Cypress or from one of our authorized distributors, please contact the Cypress Technical Support team at [My Cases](#) for assistance.

Please note that Cypress warranties parts only when procured directly from Cypress or purchased from an authorized distributor. If you have purchased from unauthorized Distributors or parties, Cypress cannot and does not warrant nor accept returns as we cannot guarantee their capability of ensuring the quality of this product. We have in the past encountered several instances where parts that our customers received from brokers experienced very high failure rates. Therefore, it is incumbent upon our customers to be extremely careful when purchasing through such channels. Please also refer Cypress's statement on procuring parts via broker channels.

Useful References:

Knowledge Base Articles:

- a. [CPLD Programming Cable \(CYUSBISRPC Cable\)](#)
- b. [Difference between CY3950i and CYUSBISRPC](#)
- c. [Proper ISR Cable Selection](#)

Press Release:

[Cypress Transfers SPLDs, MAX340" CPLDs, and FLASH370i" CPLDs to Arrow/Zeus Electronics, Ensuring Supply and Long-Term Product Support \(Last Updated: 02/08/2006\)](#)

PCNs:

- a. [PCN071430](#) - Arrow/Zeus Electronics as the Sole Distributor for Cypress Military Programmable Logic 37K and PROM Products
- b. [PCN115046](#) - Appointment of Arrow Electronics as the Sole Distributor for Cypress Ultra37000 CPLD Products